

# SERENADE™ SINGLE-CUP BREWER SOFTWARE UPDATING INSTRUCTIONS



On this card you'll find instructions for updating the software on your Serenade Single-Cup Brewer.

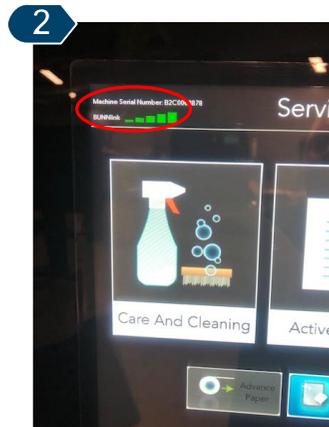
## Serenade Display Board Software Updating Instructions

	<b>Serial #:</b> B2C0003453 or GREATER <b>Current Software:</b> V32 or LESS	<b>Pages:</b> 2-3
	<b>Serial #:</b> B2C0003453 or LESS <b>Current Software:</b> V32 or LESS	<b>Pages:</b> 4-5
	<b>Current Software:</b> V33 or GREATER <i>(Serial # is not a factor if v33 or greater is installed)</i>	<b>Pages:</b> 6

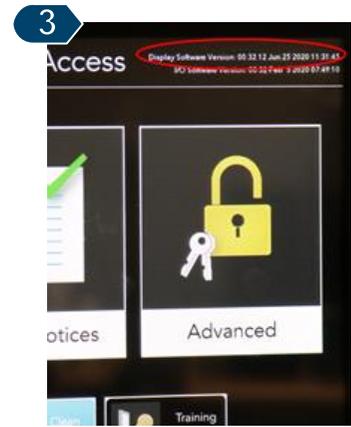
## How To Identify Serial # and Software Version



1 Press & hold the upper right corner of the HOME screen until the SERVICE ACCESS screen appears (approx. 15 seconds)



2 In the upper LEFT corner, the brewer's SERIAL # will be displayed.



3 In the upper RIGHT corner, the I/O SOFTWARE VERSION & DISPLAY SOFTWARE VERSION will be displayed.

# SERENADE™ SINGLE-CUP BREWER SOFTWARE UPDATING INSTRUCTIONS

On this page you will find instructions for updating the DISPLAY BOARD on Serenades with:

- Serial # **B2C0003453** or **GREATER**
- Current Software Version of **v32** or **LESS**



Power “OFF” the machine using the power switch located on the back left of the machine.



Open machine’s door and locate the rubber “stopper” covering the machine’s USB port. (lower right of machine door)



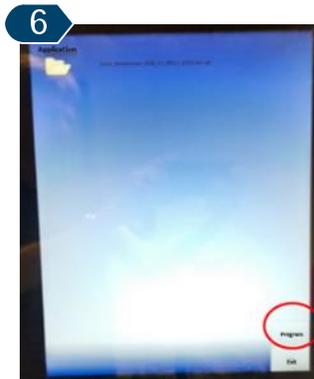
Expose the USB port by gently removing the rubber protective “stopper”.



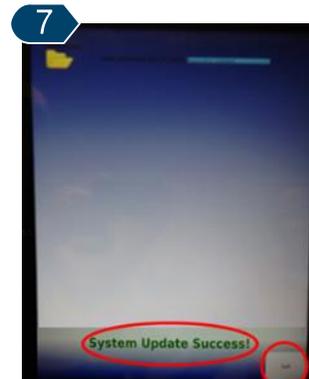
Insert the USB drive containing the software to be upload. **DO NOT** close the door.



Power “ON” the machine using the power switch located on the back left of the machine.



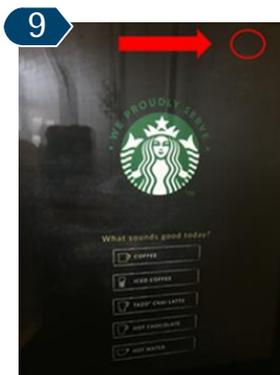
Wait approx. 1 full min until the **APPLICATION FOLDER** screen appears. Press the **PROGRAM** button to start software upload.



Upload completion will be signaled by “**System Update Success!**” at the bottom of the screen. Press “**EXIT**”.



After approx. 30 sec. the **HOME** screen will appear. Upload is complete. **Remove USB drive.** Replace “stopper” in USB port and close door.



To ensure that the upload was successful, hold the upper right corner of the **HOME** screen until the **SERVICE ACCESS** screen appears (approx. 15 seconds)



In the upper right corner, note the **DISPLAY SOFTWARE VERSION**. It should match the version you uploaded. If not, repeat steps 1-8.

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Once a successful upload is confirmed, continue to the next page for instructions for updating the brewer’s **I/O BOARD**. **The I/O Board MUST be updated for the brewer to function properly.**

# SERENADE™ SINGLE-CUP BREWER

## SOFTWARE UPDATING INSTRUCTIONS

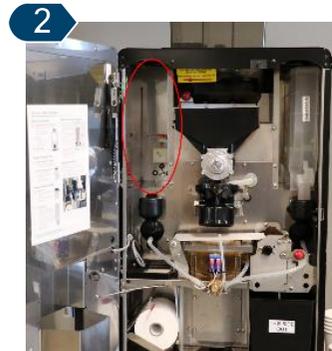
On this page you will find instructions for updating the I/O BOARD on Serenades with:

- Serial # **B2C0003453** or **GREATER**
- Current Software Version of **v32** or **LESS**

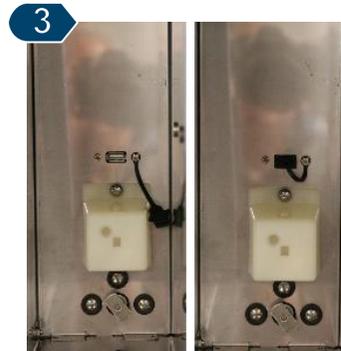
**NOTE:** Prior to performing a software update of the Serenade's I/O Board, all machine beverage statistics located in the brewer's "Statistics" folder should be written down as they will be erased by the software upload.



Power **"OFF"** the machine using the power switch located on the back left of the machine.



Open machine's door and remove the soluble hopper from the left side of the machine to expose the covered USB port.



Expose the USB port by gently removing the rubber protective "stopper".



Insert the USB drive containing the software to be uploaded.



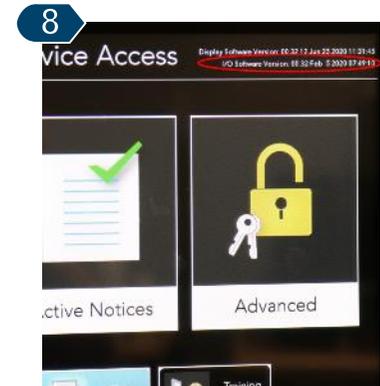
Power **"ON"** the machine using the power switch located on the back left of the machine. The software upload process will begin.



The upload process will appear like a standard powering up of the machine and will be complete when the **HOME** screen appears.



To ensure that the upload was successful, hold the upper right corner of the **HOME** screen until the **SERVICE ACCESS** screen appears. (approx. 15 seconds)



In the upper right corner, note the **I/O SOFTWARE VERSION**. It should match the version you uploaded. If not, repeat steps 1-6.

# SERENADE™ SINGLE-CUP BREWER SOFTWARE UPDATING INSTRUCTIONS

On this page you will find instructions for updating the DISPLAY BOARD on Serenades with:

- Serial # **B2C0003453** or **LESS**
- Current Software Version of **v32** or **LESS**



Power “OFF” the machine using the power switch located on the back left of the machine.



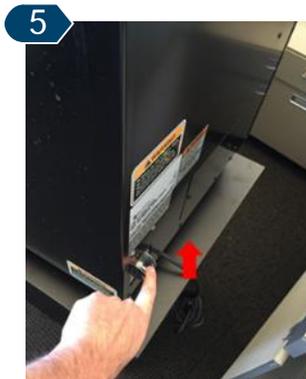
Open machine’s door and locate the rubber “stopper” covering the machine’s USB port. (lower right of machine door)



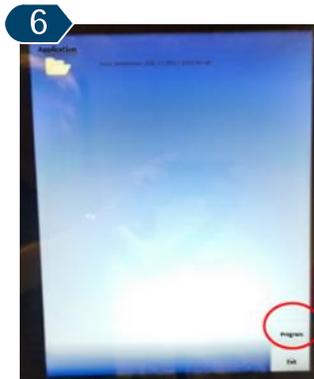
Expose the USB port by gently removing the rubber protective “stopper”.



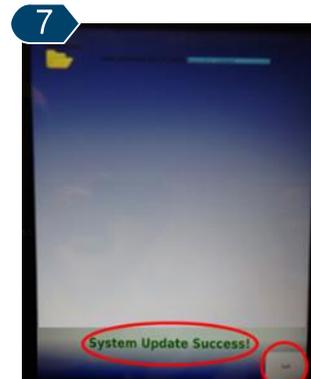
Insert the USB drive containing the software to be upload. **DO NOT** close the door.



Power “ON” the machine using the power switch located on the back left of the machine.



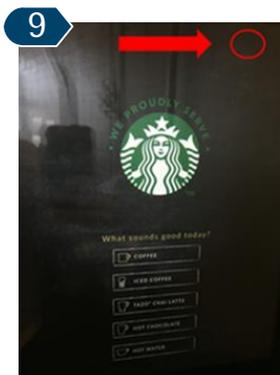
Wait approx. 1 full min until the **APPLICATION FOLDER** screen appears. Press the **PROGRAM** button to start software upload.



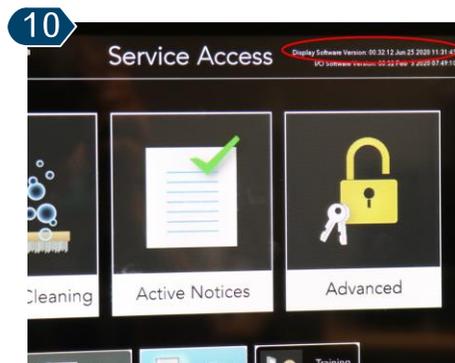
Upload completion will be signaled by “**System Update Success!**” at the bottom of the screen. Press “**EXIT**”.



After approx. 30 sec. the **HOME** screen will appear. Upload is complete. **Remove USB drive.** Replace “stopper” in USB port and close door.



To ensure that the upload was successful, hold the upper right corner of the **HOME** screen until the **SERVICE ACCESS** screen appears (approx. 15 seconds)



In the upper right corner, note the **DISPLAY SOFTWARE VERSION**. It should match the version you uploaded. If not, repeat steps 1-8.

Once a successful upload is confirmed, continue to the next page for instructions for updating the brewer’s **I/O BOARD**. **The I/O Board MUST be updated for the brewer to function properly.**

# SERENADE™ SINGLE-CUP BREWER

## SOFTWARE UPDATING INSTRUCTIONS

On this page you will find instructions for updating the I/O BOARD on Serenades with:

- Serial # **B2C0003453** or **LESS**
- Current Software Version of **v32** or **LESS**

**NOTE:** Prior to performing a software update of the Serenade's I/O Board, all machine beverage statistics located in the brewer's "Statistics" folder should be written down as they will be erased by the software upload.



Power "**OFF**" the machine using the power switch located on the back left of the machine.



Remove machine's left side panel by **loosening** two ¼" screws located on the underside of the brewer. Place panel to the side.



Locate the USB port located on the machine's internal board. Insert the USB drive with updated software into the USB port.



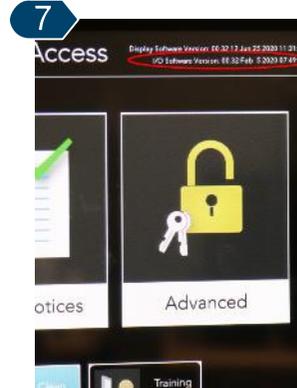
Power "**ON**" the machine using the power switch located on the back left of the machine. The software upload process will begin.



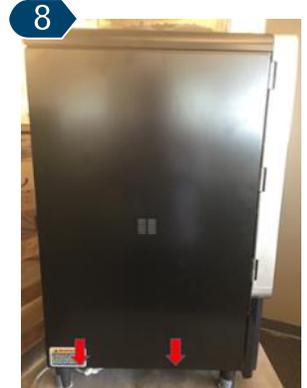
The upload process will appear like a standard powering up of the machine and will be complete when the **HOME** screen appears.



To ensure that the upload was successful, hold the upper right corner of the **HOME** screen until the **SERVICE ACCESS** screen appears (approx. 15 seconds)



In the upper right corner, note the **I/O SOFTWARE VERSION**. It should match the version you uploaded. If not, repeat steps 1-6.



After software is successfully uploaded, replace the side panel and tighten both ¼" screws.

# SERENADE™ SINGLE-CUP BREWER SOFTWARE UPDATING INSTRUCTIONS

On this page you will find instructions for updating the DISPLAY BOARD on Serenades with:

- Current Software Version of **v33** or **GREATER**

**NOTE:** v33 and greater no longer requires the I/O board to be updated as a separate step.



Power “OFF” the machine using the power switch located on the back left of the machine.



Open machine’s door and locate the rubber “stopper” covering the machine’s USB port. (lower right of machine door)



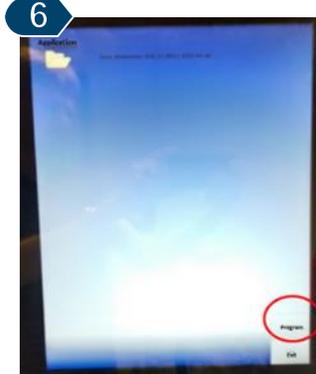
Expose the USB port by gently removing the rubber protective “stopper”.



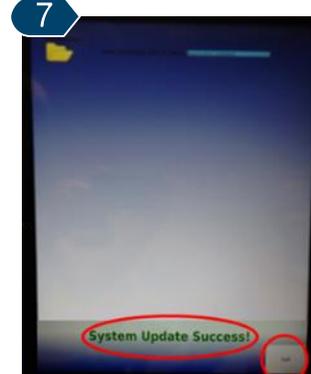
Insert the USB drive containing the software to be upload. **DO NOT** close the door.



Power “ON” the machine using the power switch located on the back left of the machine.



Wait approx. 1 full min until the **APPLICATION FOLDER** screen appears. Press the **PROGRAM** button to start software upload.



Upload completion will be signaled by “**System Update Success!**” at the bottom of the screen. Press “**EXIT**”.



After approx. 30 sec. the **HOME** screen will appear. Upload is complete. **Remove USB drive.** Replace “stopper” in USB port and close door.



To ensure that the upload was successful, hold the upper right corner of the **HOME** screen until the **SERVICE ACCESS** screen appears (approx. 15 seconds)



In the upper right corner, note the **DISPLAY SOFTWARE VERSION**. It should match the version you uploaded. If not, repeat steps 1-8.



Once a successful upload is confirmed, continue to the next page for instructions for updating the brewer’s **I/O BOARD**. **The I/O Board MUST be updated for the brewer to function properly.**