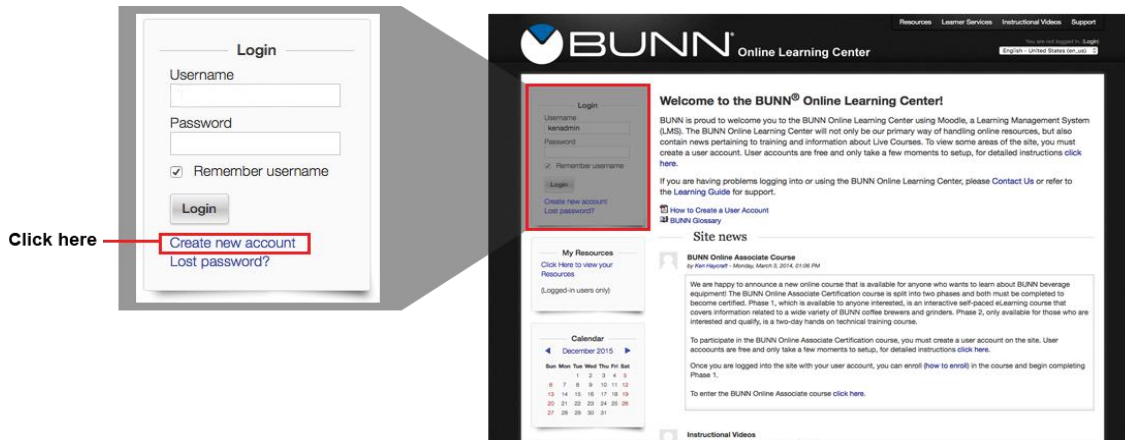


BUNN Online Learning Center - User Account Setup & Software Updates

Step 1: Once on the homepage (learningcenter.bunn.com), click the link "Create new Account."



Step 2: Fill in the form with your details.

Choose your username and password

Username*

The password must have at least 6 characters

Password* Unmask

More details

Email address*

Email (again)*

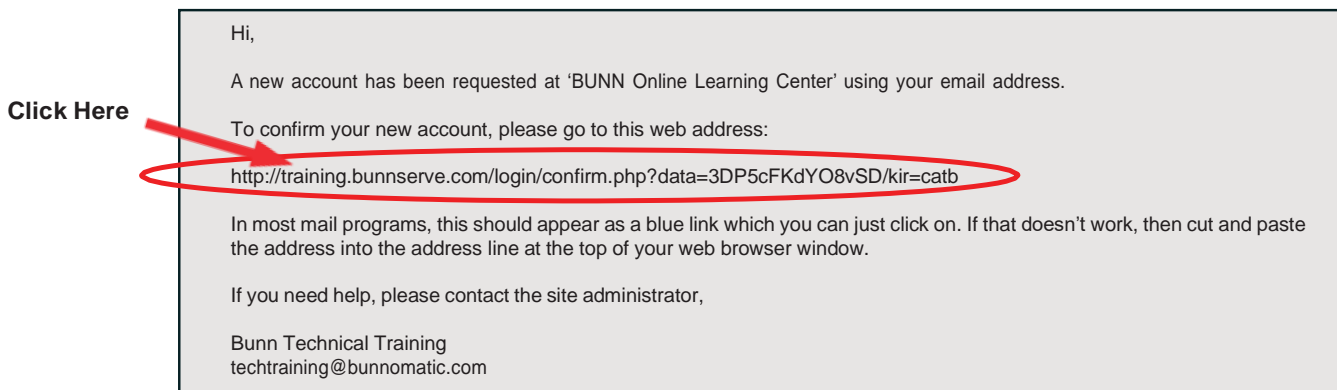
First name*

Surname*

City/town*

Country*

Step 3: An email will be sent to your email address. Read all the text in the confirmation email, and click on the web link contains.



Step 4: Your account will be confirmed and you will be logged

Serenade Online Technical Training

After your account is created, you can access the Serenade course by using the top-menu < Customer Access.

Enrollment Key: SBXSerenade



The screenshot shows the BUNN Online Learning Center interface. At the top, the BUNN logo and 'Online Learning Center' text are visible. A navigation bar at the top right contains 'Resources', 'Customer Access', 'Instructional Videos', and 'Support'. Below this, a breadcrumb trail reads 'Courses > Online Technical Training Courses > Serenade™'. The main content area is titled 'Topic outline' and features a sub-navigation bar with 'Serenade™ Brewer Online Technical Training', 'Software', 'Bulletins', 'Manuals, PM Guides and Checklists', and 'Instructional Videos'. The main text area contains the following information:

- Course Description:** This course is designed for Service Technicians who wish to learn about the Serenade™ brewer. This course has 7 learning modules related to the dispenser and contain challenges to test your knowledge on each subject.
- Completion Note:** Successful completion of this course does not indicate certification and should be regarded as a knowledge source.
- How to take the Course:** First, you must read the Participation Agreement. Once you have acknowledged you have read the Participation Agreement, you can begin Module-1 Safety. You are required to pass the Module-1 challenge before you can access the remaining modules.
- Challenge Info:** Each module has a challenge and you are given infinite chances to pass the each module.
- Contact:** Any questions before, during or after the online course can be directed to: techtraining@bunn.com
- Having issues playing the animations?:** We recommend using Google Chrome or Firefox for course playback. For Google Chrome, you will need to enable site to run flash by following these steps:
 1. On your computer, open Chrome.
 2. At the top right, click **More (3 vertical dots)**
 3. Click **Settings**
 4. At the bottom, click **Advanced**.
 5. Click **Content settings**.
 6. Click **"Flash,"** and enable **"Always sites to run flash"**
- Closing:** Thank you and good luck!

Below the main text, there are links for 'News forum', 'Participation Agreement', and 'Module 1: Safety'. The 'Module 1: Safety' link is highlighted, with a sub-description: 'This module reviews some safety information for those who work with electrical equipment.'

Serenade Software Updates

Click on the Software tab to access the software download instructions.

Enrollment Key – the code is: SBXSerenade

The screenshot shows the BUNN Online Learning Center interface. At the top, there is a navigation bar with the BUNN logo and the text "Online Learning Center". To the right of the logo, there are links for "Resources", "Customer Access", "Instructional Videos", and "Support". Below the logo, it says "You are logged in as John Furdyna (Logout)" and "English - United States (en_us)".

The main content area is titled "Topic outline" and shows a breadcrumb trail: "My courses > Serenade™ > Software". Below this, there are several tabs: "Serenade™ Brewer Online Technical Training", "Software" (which is highlighted), "Bulletins", "Manuals, PM Guides and Checklists", and "Instructional Videos".

Under the "Software" tab, there is a section titled "Videos:" with three links: "How to Download Software", "How to Format USB Drive", and "How to Update Software". Below these links, there is a paragraph of text: "Instructions for downloading the software is found with the link on the BOLC under the SOFTWARE tab." and "Password is usbupdate".

At the bottom of the page, there is a "Jump to..." dropdown menu with "Choose..." selected.