

WE PROUDLY SERVE STARBUCKS® ESPRESSO TOUCH



Daily & Weekly Cleaning Guide

Use this guide for your daily and weekly cleaning instructions for the Espresso Touch espresso machine. The front page displays a quick overview to use as a checklist. The additional pages show detailed steps for the cleaning processes.

DAILY CLEANING CHECKLIST

NOTE: Daily cleaning is performed through a combination of automated, on-screen guided steps and steps outside of the machine. **A daily cleaning is required at the same time everyday or when prompted by the machine. If a daily cleaning is not performed, the machine will lock out users until a cleaning cycle is completed.**

1 Automated Steam Wand & Machine Cleaning

(for details, proceed to page 2)

- Access Care screen
- Select System Cleaning
- Empty grounds container if prompted
- Gather all necessary cleaning materials as shown on the display
- Follow onscreen prompts for cleaning the steam wand and initiating the machine cleaning cycle
- Follow onscreen prompts for wiping the steam wand
- Automated cleaning process is complete
- Wipe machine exterior with a damp microfiber cloth
- Daily cleaning is complete!

WEEKLY CLEANING CHECKLIST

NOTE: To eliminate the build up of oils and coffee bean residue in the bean hoppers, a weekly cleaning of the hoppers is recommended. **Hoppers are not dishwasher safe and should only be cleaned by hand.**

1 Bean Hopper Cleaning

(for details, proceed to page 4)

- Raise user screen to access machine internals
- Press power button to turn off machine
- Unlock hoppers and remove
- Empty hoppers
- Wipe the inside and outside of hoppers with a clean damp microfiber cloth
- Dry thoroughly then replace onto machine
- Lock in place then power on machine
- Lower user screen
- Refill the hoppers then lock each

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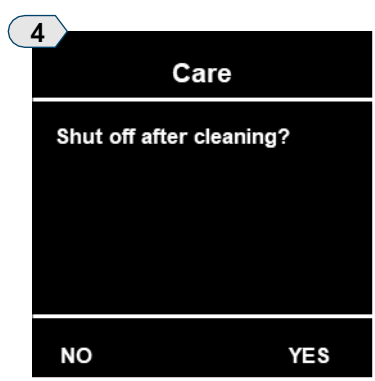
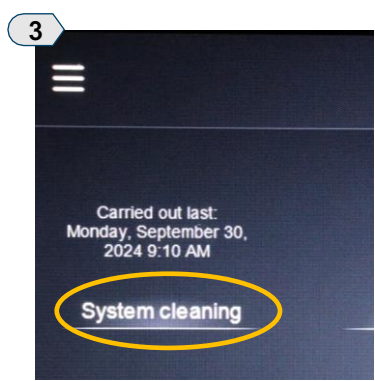
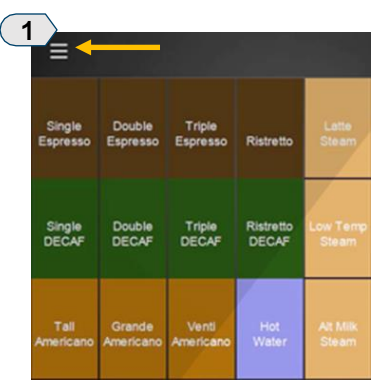


Daily Cleaning

DAILY STEAM WAND AND MACHINE CLEANING

- ❑ The machine will provide a notification when the cleaning tablet hopper is empty. In the event that replacement cleaning tablets are not available, a grace period of up to 10 days will be given to clean the machine without cleaning tablets. At the end of the 11th day, the machine will go into a lockout mode until a cleaning with tablets is performed.
- ❑ Failure to clean the steam wand with the appropriate steam wand cleaning liquid can result in inconsistent milk steaming due to the buildup of milk residue within the unit. This can potentially lead to malfunctions in the machine.

- Materials Needed:**
- WMF steam wand cleaning solution
 - 2x Thick clean damp microfiber towel
 - Steaming pitcher

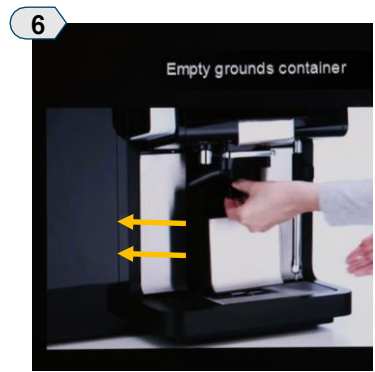
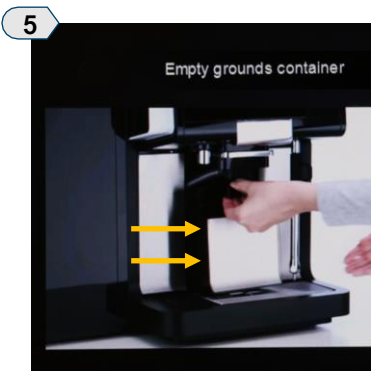


Press the icon in the upper left corner of the main screen to access the daily cleaning.

Select the **CARE** icon.

Press **SYSTEM CLEANING** to initiate the daily cleaning cycle.

When prompted, press **YES** or **NO** to have the machine remain on at the completion of the cleaning cycle.



If prompted, remove and empty the grounds container.
Rinse and thoroughly dry.

Replace the grounds container inside of the machine.

Gather all necessary cleaning materials.

Measure 30ml of cleaning solution by gently squeezing bottle.

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Daily Cleaning

DAILY STEAM WAND AND MACHINE CLEANING – cont'd

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 - Steaming pitcher



Steam Wand
cleaning Solution



Thick Clean, Damp
Towel



Steaming
Pitcher



Mix liquid cleaner with 16oz of **cool** water inside of a steaming pitcher.

Press ► to advance to next screen.

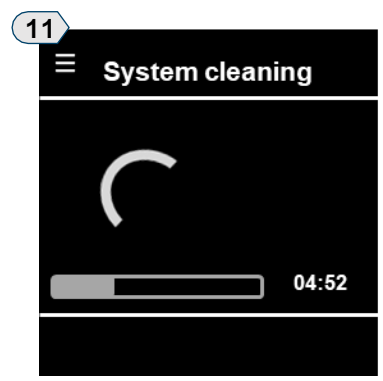


Submerge the steam wand into the steaming pitcher containing cleaning solution.

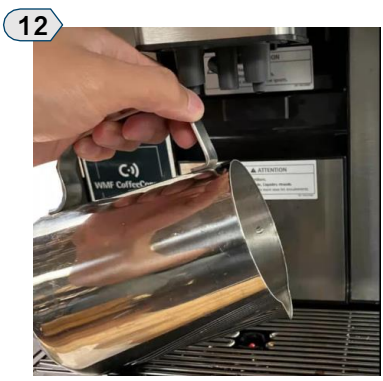
Press ► to advance to next screen.

CAUTION: The steam wand will generate hot steam for approximately 15-30 seconds. For safety and to ensure the completion of the process, the wand must be submerged in the pitcher.

After completing the steam wand cleaning, the machine will automatically initiate the machine cleaning process and dispense hot water from its dispense spouts.



The daily machine cleaning cycle will begin. Status can be tracked via the on-screen progression bar.



After the cleaning cycle is complete, empty the pitcher into the drain.
Rinse the pitcher with fresh water.



Wipe the steam wand with a clean towel.



Fill the steaming pitcher with 16 ounces of **cool** water, then submerge the steam wand into the pitcher

CAUTION: The steam wand will emit hot steam for approximately 3-4 seconds.

For safety and to ensure the completion of the process, the wand must be submerged in the pitcher.

Press ► to advance to next screen.

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Daily Cleaning

DAILY STEAM WAND AND MACHINE CLEANING – cont'd

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 - 2x Thick clean damp microfiber towel
 - Steaming pitcher



Steam Wand cleaning Solution



Thick Clean, Damp Towel



Steaming Pitcher

15



Once steaming is complete, remove the steam wand from the steaming pitcher then pour heated water into the drain.

16



Wipe the steam wand with a clean towel.

17



Wipe the outside of the machine with a clean towel.

Daily Cleaning Is Complete!

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ESPRESSO TOUCH

Weekly Cleaning



BEAN HOPPER CLEANING

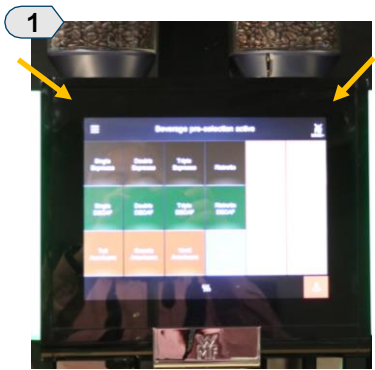
NOTE: To eliminate the build up of oils and coffee bean residue in the bean hoppers, a weekly cleaning of the hoppers is recommended. Hoppers are not dishwasher safe and should only be cleaned by hand.

Materials Needed:

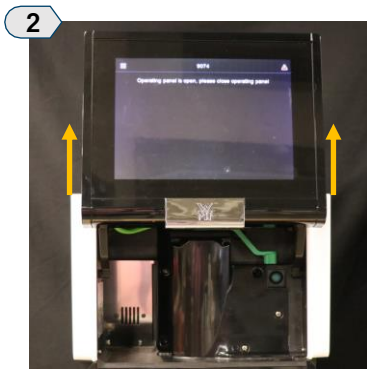
- 2x Thick clean damp microfiber towel



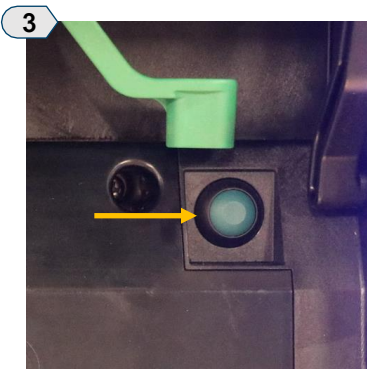
Thick Clean, Damp Towel



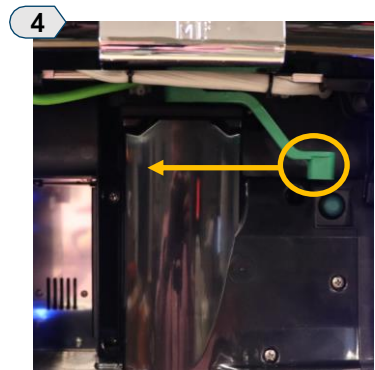
With two hands, grip the top left and right corners of the machine's display then gently pull forward.



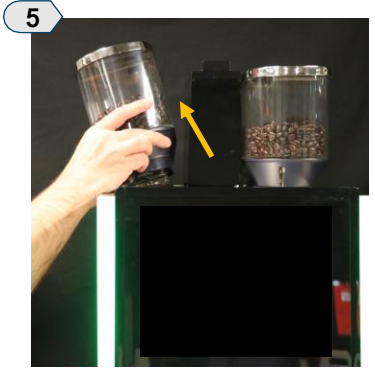
With two hands, gently pull the display upwards until it locks in the open position.



Inside the machine, press the green power button to power down the machine.



Locate the green hopper release arm above the power button, then move it to the left of the machine to unlock the hoppers.



Gently lower the machine's display to allow clear access to the bean hoppers. Carefully lift the hoppers from the top of the machine.

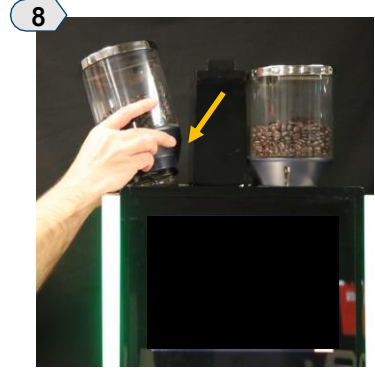


Dispose of beans or place in a separate container.



Wipe the inside and outside of each hopper with a damp, clean microfiber cloth.

Dry thoroughly.



Carefully replace the bean hoppers over each grinder on top of the machine.



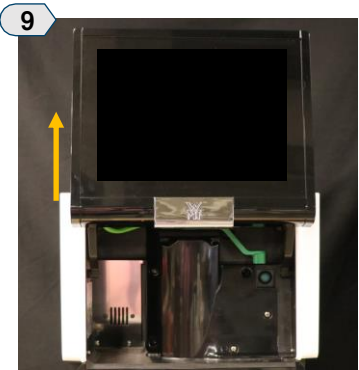
BEAN HOPPER CLEANING – cont'd

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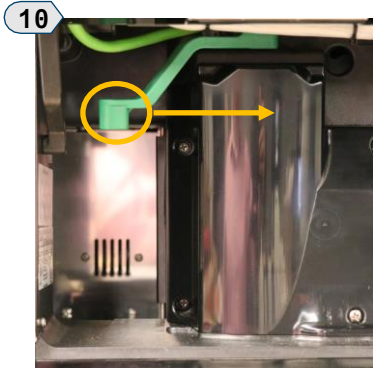
Materials Needed: • 2x Thick clean damp microfiber cloth



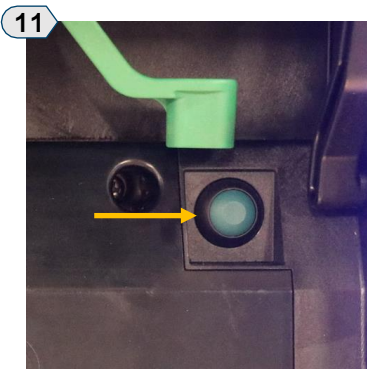
Thick Clean, Damp Towel



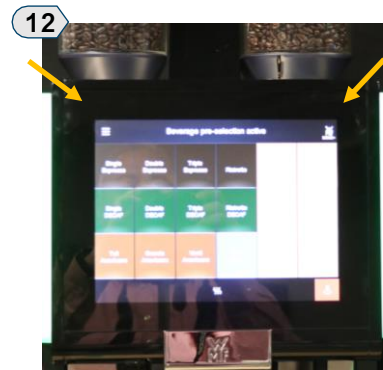
Lift the machine's display to allow access to the hopper release arm.



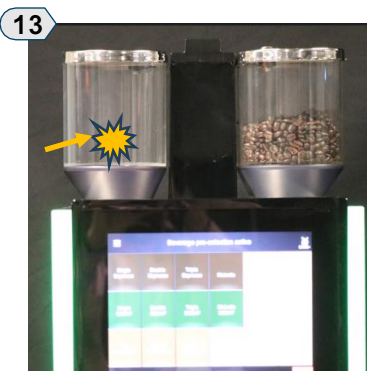
Move the lever from left to right to lock the hoppers in place.



Inside the machine, press the green power button, power on the machine.



Lower the display then carefully push the top until it locks in place.



Gently push up on each hopper to ensure that they are properly locked in place.*

*** If the bean hoppers do not properly lock in place, please refer to the next page for guidance.**



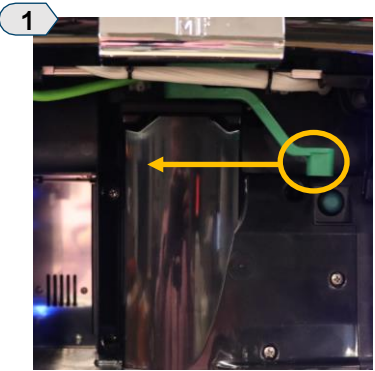
BEAN HOPPER CLEANING – cont'd

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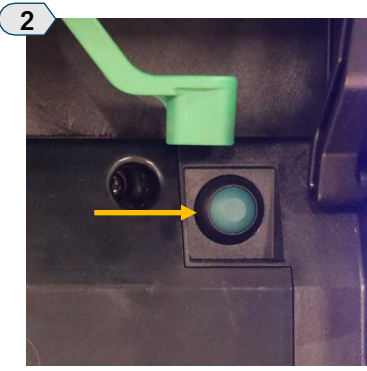
Materials Needed: • Cleaning brush



IF THE BEAN HOPPERS DO NOT PROPERLY LOCK IN PLACE



1 Move the hopper locking arm to the left to unlock then remove the hopper(s).



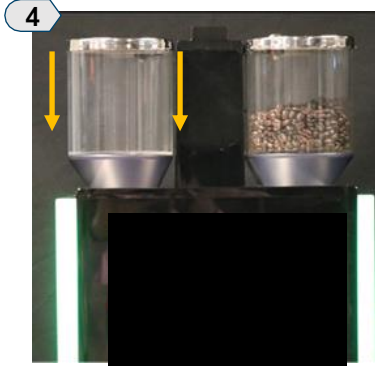
2 Inside the machine, press the green power button to power down the machine.



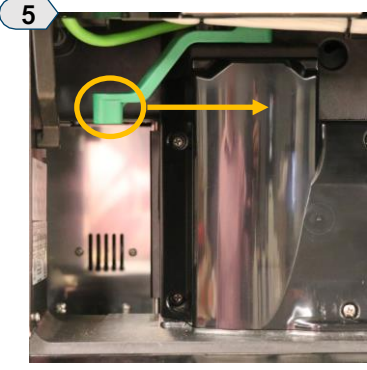
3 With a soft brush, brush any beans or bean fragments that may be keeping the hopper from sitting properly, away from around the grinder, then carefully remove.

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- Never put your hands/fingers on or near the grinder.
- Grinder blades are sharp and may cause injury.



4 Place the hopper above the proper grinder then push down to ensure that it is properly seated.



5 Move the hopper locking arm to the right to lock the hoppers in place. Press the power button to turn on the machine.



6 Gently push up on each hopper to ensure that they are properly locked in place.