
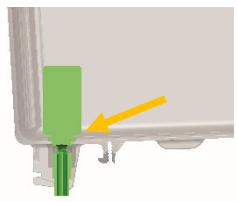
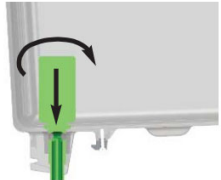






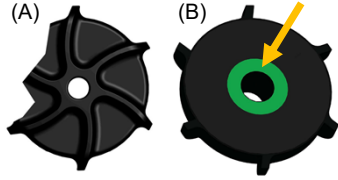



Troubleshooting Guide

The intent of this document is to provide troubleshooting guidance on potential issues with the Starbucks Cold Inline Dispenser that are easily resolved on site. If problems persist after troubleshooting, please call **BUNNServe at 844-263-5403** for service.

LEAKING		
<u>Symptom</u>	<u>Possible Cause</u>	<u>Action</u>
Beverage leaking from the dispense point of the beverage bowl	The O-ring on the dispense valve is missing, damaged or twisted. 	<ul style="list-style-type: none"> • With the beverage bowl empty, inspect the O-ring. • Adjust or replace as needed.
	Foreign particles trapped between dispense valve and bowl 	<ul style="list-style-type: none"> • With the bowl empty, remove the dispense valve. • Rinse the inside of the bowl with room temp water. • Reassemble
	The beverage dispense valve is not securely in place. 	<ul style="list-style-type: none"> • With the bowl empty, gently but firmly push and twist the dispense valve to properly seat it in the bowl.
Beverage leaking from the front or underneath the beverage bowl	The beverage bowl is cracked. 	<ul style="list-style-type: none"> • When empty, inspect the beverage bowl when empty • Replace as needed.
	The bowl gasket missing, damaged or twisted. 	<ul style="list-style-type: none"> • With the beverage bowls removed, inspect the bowl gasket. • Adjust or replace as needed.
	The bowl gasket is not securely in place. 	<ul style="list-style-type: none"> • With the beverage bowls removed, remove the bowl gasket. • With the flat side down, re-install the bowl gasket by stretching it around the raised evaporator plate until it is securely in place.


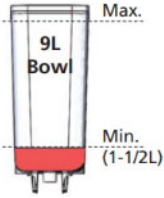

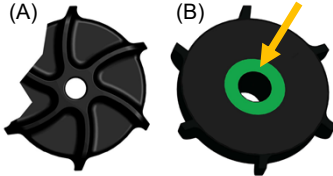
Troubleshooting Guide

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NO PRODUCT AGITATION		
<u>Symptom</u>	<u>Possible Cause</u>	<u>Action</u>
Beverage in the bowl is not circulating/moving.	The impeller is missing. 	<ul style="list-style-type: none"> With the beverage bowl empty, ensure that the impeller is properly installed on the flange. Install impeller with the flat side down.
	The impeller is worn or damaged 	<ul style="list-style-type: none"> With the beverage bowl empty, remove and inspect the impeller. If damaged (A), replace. If the impeller bearing surface (B) is worn, replace.
	Ice build up under impeller 	<ul style="list-style-type: none"> With the beverage bowl removed, remove the impeller. Place a clean rag rinsed in hot water over the ice for approx. 1 min. Remove the rag. Dry the area with a clean, dry rag. Re-install the impeller.
NO REFRIGERATION		
<u>Symptom</u>	<u>Possible Cause</u>	<u>Action</u>
Product or base unit not cooling	The unit is not plugged in. 	<ul style="list-style-type: none"> Check to ensure that the unit is plugged in.
	The base unit is not turned on. 	<ul style="list-style-type: none"> Check to ensure that the power switch on the base unit is in the "ON/UP" position.

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POOR REFRIGERATION		
Symptom	Possible Cause	Action
Product is cool but not as cool as usual.	The impeller is not spinning.	<ul style="list-style-type: none"> With the beverage bowl removed, check to see if the impeller is moving. If not, check the “No Product Agitation” troubleshooting instructions on the previous page.
	The base unit's condenser filter is dirty 	<ul style="list-style-type: none"> Remove the filter from under the base unit. Rinse with clean water. Replace.
NOISY MACHINE		
Symptom	Possible Cause	Action
Unordinary noise is coming from the unit	Product in beverage bowls is below the minimum fill level 	<ul style="list-style-type: none"> Check the beverage bowl to ensure that product is above the “MIN” line. Add product to the bowl as necessary.
	The impeller is not installed properly 	<ul style="list-style-type: none"> With the beverage bowl removed, ensure that the impeller is properly installed with its flat side down.
	The impeller is worn or damaged 	<ul style="list-style-type: none"> With the beverage bowl empty, remove and inspect the impeller. If damaged (A), replace. If the impeller bearing surface (B) is worn, replace.