# FETCO® CBS 50 SERIES SINGLE & TWIN 1.5 GAL BREWER EQUIPMENT CARD

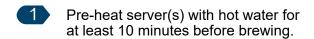
SOLUTIONS LAB

On this card you'll find instructions for operating, cleaning and troubleshooting minor problems with your coffee brewer plus product hold time standards and water filter ordering information.

| Brewer Specifications |                              |                                  |  |
|-----------------------|------------------------------|----------------------------------|--|
| Brand:                | Starbucks Coffee®            | Seattle's Seattle's Best Coffee® |  |
| Portion Size:         | 9 oz                         | 6 oz                             |  |
| Coffee Yield:         | 1.5 Gallon                   |                                  |  |
| Server Type:          | 1.5 Gallon Server            |                                  |  |
| Brew Basket:          | 16" x 6" Basket              |                                  |  |
| Filter Size:          | 15" x 5.5" Filter            |                                  |  |
| Filter #s             | SKU# 12420614, SUPC# 0478406 |                                  |  |



## Instructions





Place one filter into the brew basket



Pour the entire portion pack into the brew basket. Shake to level.



Slide the brew basket into the rails of the brewer until it stops.



The green ready light must be on to start the brew cycle.



Make sure the pre-heated empty server is under the brew basket. Then, pull the start switch down to a 90° angle.



Do not remove the server until the coffee has stopped dripping.



Place twist-lock lid on server and turn to lock in order to retain heat.

## **Brewer and Server Cleaning**

#### Daily

- Rinse brew basket and server with hot water after each brew cycle.
- Wipe around spray head of brewer daily. Do not use soap or abrasives.
- Wipe exterior of brewer daily. Do not use abrasives.

#### Weekly

- 1. Use Urnex<sup>®</sup> cleaner or similar cleaner once a week in all servers and brew baskets.
- 2. Follow instructions on cleaner packet to determine quantity of packets to use.
- 3. Add hot water and soak for 15 minutes.
- 4. Drain and rinse thoroughly.

### **Brewed Coffee Hold-Time Standard**

2 hours - When using pre-heated servers.

Tip - Set a timer or write (with an erasable marker) the time the coffee was brewed on the back of the server so you know when to discard the brewed coffee.

| Brewer & Server Troubleshooting Guide |   |   |  |
|---------------------------------------|---|---|--|
| PROBLEM                               | POSSIBLE CAUSE                                | SOLUTIONS   |  |
| Brew cycle will not start             | Power switch off                              | Turn on power switch  |  |
|                                       | No power to brewer No water to brewer         | Make sure unit is plugged in  Make sure shut-off valve is open                  |  |
| Weak coffee                           | Improper dose                                 | Make sure you are using recommended dosage                                      |  |
|                                       | Not waiting for ready light                   | Do not start brew until ready light is on                                       |  |
|                                       | Check for missing spray head                  | Replace missing spray head  |  |
| Strong coffee/                        | Improper dose                                 | Make sure correct dosage is used  |  |
| Coffee tastes burnt                   | Server is not clean inside                    | Follow regularly scheduled cleaning with Urnex®                                 |  |
| Brew basket overflows                 | Wrong dose                                    | Make sure proper dose of coffee is used   |  |
|                                       | Wrong paper filter                            | Get correct paper filter  |  |
|                                       | Softened water from                           | Check water hardness, if the water hardness is                                  |  |
|                                       | softener or reverse osmosis system            | under 2 grains then talk with the site engineer                                 |  |
| Short potting                         | Plugged water filter                          | Change water filter   |  |
|                                       | Not using a dedicated water line              | Hook up to a dedicated water line, a water line not shared with other equipment |  |
| Coffee is cold                        | Coffee brewed before ready light was on       | Make sure green ready light is on before brewing                                |  |
|                                       | Server lid was not closed right after brewing | Close lid immediately after brewing   |  |
|                                       | Coffee remained in server more than 2 hours   | Use coffee within 2 hours   |  |
|                                       | Vent on server lid not screwed down           | Screw down lid vent   |  |
| Coffee will not come                  | Vent closed on top sight glass                | Loosen vent on top sight glass  |  |
| out of spigot                         | Vent closed on locking lid                    | Open vent on locking lid  |  |

Note — Ordering, changing and cost of water filtration is the customers responsibility.

To order water filters log into the Customer Portal at <a href="https://www.nestlecoffeepartnerssl.com">https://www.nestlecoffeepartnerssl.com</a>.

For directions on how to change filters, go to the Training section of the Customer Portal.



