



# BUNN® THERMOFRESH® SINGLE & TWIN 1.5 GALLON BREWER EQUIPMENT CARD

On this card you'll find instructions for operating, cleaning and troubleshooting minor problems with your coffee brewer plus product hold time standards and water filter ordering information.

## Brewer Specifications

Brand:	 Starbucks Coffee®	 Seattle's Best Coffee®	
Portion Size:	5 oz (half batch)	9 oz (full batch)	6 oz
Coffee Yield:	3.0L	1.5G	1.5G
Server Type:	1.5 Gal Server		
Brew Basket:	Smart Funnel		
Filter Size:	14" x 6"		
Filter #s	SKU# 12420615, SUPC# 1301944		



## Instructions

1 Pre-heat server(s) with hot water for at least 10 minutes before brewing.



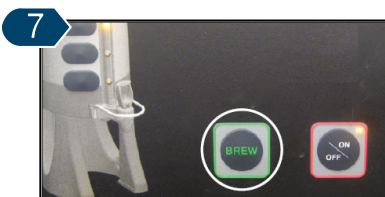
2 Make sure the brewer is turned on.



6 When the screen reads "Ready To Brew" you can start the brew cycle.



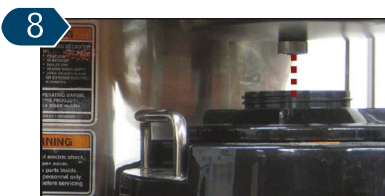
3 Place one filter into the brew basket



7 Push the top brew button to brew a full batch of coffee, then push green brew button.



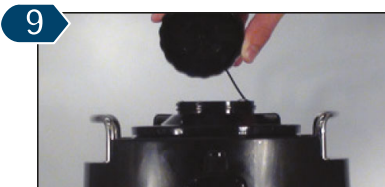
4 Pour the entire portion pack into the brew basket; shake to level.



8 Do not remove the server until the coffee has stopped dripping.



5 Slide the brew basket into the rails of the brewer until it stops.



9 Close lid to retain heat and for safety when transporting server.

## Brewer and Server Cleaning

### Daily

- Rinse brew basket and server with hot water after each brew cycle.
- Wipe around spray head of brewer daily. Do not use soap or abrasives.
- Wipe exterior of brewer daily. Do not use abrasives.

### Weekly

1. Use Urnex® cleaner or similar cleaner once a week in all servers and brew baskets.
2. Follow instructions on cleaner packet to determine quantity of packets to use.
3. Add hot water and soak for 15 minutes.
4. Drain and rinse thoroughly.

## Brewed Coffee Hold-Time Standard

2 hours - When using pre-heated servers.

**Tip -** Set a timer or write (with an erasable marker) the time the coffee was brewed on the back of the server so you know when to discard the brewed coffee.

## Brewer & Server Troubleshooting Guide

PROBLEM	POSSIBLE CAUSE	SOLUTIONS
<b>Brew cycle will not start</b>	Power switch off	Turn on power switch
	No power to brewer	Make sure unit is plugged in
	No water to brewer	Make sure shut-off valve is open
<b>Weak coffee</b>	Improper dose	Make sure you are using recommended dosage
	Not waiting for ready light	Do not start brew until ready light is on
	Check for missing spray head	Replace missing spray head
<b>Strong coffee / Coffee tastes burnt</b>	Improper dose	Make sure correct dosage is used
	Server is not clean inside	Follow regularly scheduled cleaning with Urnex®
<b>Brew basket overflows</b>	Wrong dose	Make sure proper dose of coffee is used
	Wrong brew basket, too small	Use correct brew basket
	Wrong paper filter	Get correct paper filter
	Softened water from softener or reverse osmosis system	Check water hardness, if the water hardness is under 2 grains then talk with the site engineer
<b>Coffee is cold</b>	Coffee brewed before ready light was on	Make sure green ready light is on before brewing
<b>Over-potting</b>	Server not empty	Make sure server is empty before brewing

**Note — Ordering, changing and cost of water filtration is the customers responsibility.**

To order water filters log into the Customer Portal at <https://www.nestlecoffeepartnerssl.com>. For directions on how to change filters, go to the Training section of the Customer Portal.