



BUNN® CWTF SINGLE & TWIN AIRPOT BREWER EQUIPMENT CARD

On this card you'll find instructions for operating, cleaning and troubleshooting minor problems with your coffee brewer plus product hold time standards and water filter ordering information.

Brewer Specifications

| | | |
|---------------|---|--|
| Brand: |  Starbucks Coffee® |  Seattle's Best Coffee® |
| Portion Size: | 5 oz | 2 oz |
| Coffee Yield: | 3.0L | 1.9L |
| Server Type: | 3L Airpot | 2.2L Airpot |
| Brew Basket: | Gourmet Basket | |
| Filter Size: | 12.3" x 4.75" | |
| Filter #s | SKU# 12420933, SUPC# 0478406 | |



Instructions

1 Pre-heat airpot(s) with hot water.



2 Place one filter into the brew basket



3 Pour the entire portion pack into the brew basket. Shake to level.



4 Slide the brew basket into the rails of the brewer until it stops.



5 Place an empty airpot under the brew basket.



6 Ensure on/off switch is in lighted upper position. Then, press and release the start switch.



7 Do not remove the airpot until the coffee has stopped dripping.

Brewer and Server Cleaning

Daily

- Rinse brew basket and airpot with hot water after each brew cycle.
- Wipe around spray head of brewer daily. Do not use soap or abrasives.
- Wipe exterior of brewer daily. Do not use abrasives.

Weekly

1. Use Urnex® cleaner or similar cleaner once a week in all airpots and brew baskets.
2. Pour ½ contents of package into airpot.
3. Add hot water and soak for 15 minutes.
4. Drain and rinse thoroughly.

Note -

In areas with high amounts of scale in the water (white around spray-head hole and or hot water spigot) remove the spray-head and push the DE-LIMING SPRING tool in and out several times to clear lime/scale from tube. Then replace spray-head. If you do not have a cleaning tool, contact Bunn or your Nestlé Coffee Partners representative.



Brewed Coffee Hold-Time Standard

2 hours - When using pre-heated airpots.

Tip - Set a timer or write (with an erasable marker) the time the coffee was brewed on the back of the server so you know when to discard the brewed coffee.

Brewer & Server Troubleshooting Guide

| PROBLEM | POSSIBLE CAUSE | SOLUTIONS |
|--|--|--|
| Brew cycle wil not start | No power to brewer | Make sure unit is plugged in |
| | No water to brewer | Make sure shut-off valve is open |
| Weak coffee | Not waiting for ready light | Do not start brew until ready light is on |
| | Check for missing spray head | Replace spray head. If yours is missing contact Bunn or your Starbucks representative |
| Strong coffee / Coffee tastes burnt | Improper dose | Make sure correct dosage is used |
| Brew basket overflows | Wrong paper filter | Get correct paper filter |
| | Softened water from softener or reverse osmosis system | Check water hardness, if the water hardness is under 2 grains then talk with the site engineer |
| Coffee is cold | Coffee remained in airpot more than 2 hours | Use coffee within 2 hours |
| Short potting | Plugged water filter | Change water filter |
| | Not using a dedicated water line | Hook up to a dedicated water line, a water line not shared with other equipment |
| Airpot overflowing | Airpot not empty | Make sure airpot is empty |

Note — Ordering, changing and cost of water filtration is the customers responsibility.

To order water filters log into the Customer Portal at <https://www.nestlecoffeepartnerssl.com>. For directions on how to change filters, go to the Training section of the Customer Portal.