



BUNN® AXIOM® SINGLE & TWIN AIRPOT BREWER EQUIPMENT CARD

On this card you'll find instructions for operating, cleaning and troubleshooting minor problems with your coffee brewer plus product hold time standards and water filter ordering information.

Brewer Specifications

| | | |
|---------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| Brand: |  Starbucks Coffee® |  Seattle's Best Coffee® |
| Portion Size: | 5 oz | 2 oz |
| Coffee Yield: | 3.0L | 1.9L |
| Server Type: | 3L Airpot | 2.2L Airpot |
| Brew Basket: | Gourmet Basket | |
| Filter Size: | 12.3" x 4.75" | |
| Filter #s | SKU# 12420933, SUPC# 0478406 | |



Instructions

1 Pre-heat airpot(s) with hot water.



2 Place one filter into the brew basket



3 Pour the entire portion pack into the brew basket. Shake to level.



4 Slide the brew basket into the rails of the brewer until it stops.



5 Make sure the server is pre-heated, remove the lid and place airpot under brew basket with the stem in to help retain heat in server.



6 When the screen reads "Ready To Brew" push the brew button to start brew.



7 Do not remove the server until the coffee has stopped dripping.

Brewer and Server Cleaning

Daily

- Rinse brew basket and airpot with hot water after each brew cycle.
- Wipe around spray head of brewer daily. Do not use soap or abrasives.
- Wipe exterior of brewer daily. Do not use abrasives.

Weekly

1. Use Urnex® cleaner or similar cleaner once a week in all airpots and brew baskets.
2. Pour ½ contents of package into airpot.
3. Add hot water and soak for 15 minutes.
4. Drain and rinse thoroughly.

Note -

In areas with scale (white around spray head hole and hot water spigot) use the cleaning tool provided with the brewer to clean around the spray head. If you do not have a cleaning tool, contact Bunn or your Nestle Coffee Partners representative.



Brewed Coffee Hold-Time Standard

2 hours - When using pre-heated airpots.

Tip - Set a timer or write (with an erasable marker) the time the coffee was brewed on the back of the server so you know when to discard the brewed coffee.

Brewer & Server Troubleshooting Guide

| PROBLEM | POSSIBLE CAUSE | SOLUTIONS |
|----------------------------------|---------------------------------------------|--------------------------------------------|
| Brew cycle will not start | No power to brewer | Make sure unit is plugged in |
| | No water to brewer | Make sure shut-off valve is open |
| Weak coffee | Improper dose | Make sure you are using recommended dosage |
| | Check for missing spray head | Replace missing sprayhead |
| Brew basket overflows | Wrong dose | Make sure proper dose of coffee is used |
| | Wrong paper filter | Get correct paper filter |
| Coffee is cold | Coffee remained in airpot more than 2 hours | Use coffee within 2 hours |
| Server overflowing | Server not empty | Make sure server is empty |

Note — Ordering, changing and cost of water filtration is the customers responsibility.

To order water filters log into the Customer Portal at <https://www.nestlecoffeepartnerssl.com>. For directions on how to change filters, go to the Training section of the Customer Portal.